

DANIEL KOEN

Duluth, Georgia | 251-609-2626 | daniel@danielkoen.com

PROFESSIONAL SUMMARY

Operations and skilled trades professional with experience in industrial painting, warehouse distribution, manufacturing, construction, and restaurant leadership. Registered IUPAT apprentice assigned to the GM Spring Hill assembly plant. Skilled in surface preparation and coatings, RF scanning and material handling, production quality, and team training. Certified in lead abatement, OSHA 10 construction safety, and First Aid/CPR; completed MC3 pre-apprenticeship training.

CORE SKILLS

- Painting & Finishing: surface preparation, sandblasting, scraping, sanding, patching, caulking, masking, priming, brush/roller/spray application, ladders, scaffolding, lead-safe practices
- Warehouse & Logistics: RF scanning, sortation and conveyors, picking and packing, palletizing, loading and unloading, shipping and receiving, pallet jacks, inventory sorting
- Manufacturing & Production: high-speed production lines, food manufacturing, packaging, quality inspection, sanitation compliance
- Construction & Field Labor: temporary fencing, chain-link and panel installation, hand and power tools, site prep and cleanup, 50–80 lb lifting
- Restaurant & Customer Service: shift leadership, POS and cash handling, drive-thru operations, food safety, opening/closing procedures
- Leadership & Operations: team supervision, coaching and training, workflow improvement, scheduling support, inventory counts

CERTIFICATIONS & CREDENTIALS

- Union Apprentice, International Union of Painters and Allied Trades (IUPAT), Local 456 — transfer to Local 193 (Atlanta, GA) in progress
- Lead Abatement Certification — qualified for lead-related work on industrial and commercial jobsites
- OSHA 10-Hour Construction Safety Certification
- MC3 Certification — Music City Construction Pre-Apprentice Program (graduated July 18, 2026)
- First Aid & CPR Certified

PROFESSIONAL EXPERIENCE

Shift Leader | Moe's Southwest Grill — Duluth, GA | September 2026 – Present

- Supervise 2–3 crew members per shift as a hands-on leader, working prep, service, and dining stations alongside the crew while directing the shift and supporting new-hire training.
- Run a clean, methodical, organized close — store closes at 10 p.m. and employees are out 20–30 minutes after close on average.
- Handle cash and drawer counts, opening duties, customer issues, and food-safety standards during high-volume shifts.

Apprentice Painter | Alabama Painting — General Motors Assembly Plant, Spring Hill, TN | June 2026 – September 2026

- Dispatched through IUPAT Local 456 to the GM Spring Hill assembly plant for industrial painting during a scheduled two-week shutdown and subsequent plant work.
- Prepared surfaces by sandblasting, scraping, sanding, patching, caulking, taping, masking, and priming before finish-coat application.
- Applied coatings with brushes, rollers, and sprayers; mixed paint and checked coverage and finish quality.
- Set up and worked from ladders and scaffolding; followed lead-safe work practices, PPE requirements, and plant safety procedures in an active industrial environment.

Shift Leader | Moe's Southwest Grill — Nashville, TN | July 2026 – September 2026

- Directed prep, service, and dining-area work during high-volume shifts.
- Supervised and coached crew members; delegated tasks and supported new-hire training.
- Handled cash and drawer counts, completed opening and closing duties, resolved customer issues, and maintained food-safety standards.

Crew Member | McDonald's — Smyrna, TN | 2026

- Delivered high-volume customer service across front counter, drive-thru, food prep, and stocking in a fast-paced QSR environment.
- Operated POS systems, drive-thru equipment, and service timers; followed food safety and sanitation procedures.

Lot Attendant | Wash Factory Express — Alpharetta, GA | 2025

- Directed vehicle flow through car wash operations, maintaining customer safety and efficient traffic movement in a high-traffic environment.
- Assisted customers with service questions and maintained facility cleanliness during peak periods.

Assistant Manager | Wendy's — Suwanee, GA | 2025

- Managed daily restaurant operations including opening/closing, service flow, labor coordination, and cash handling.
- Supervised 3–5 employees per shift; delegated tasks, coached team members, and supported new-hire training.
- Cut drive-thru service time by approximately 20 seconds through crew repositioning and active floor management.
- Shortened the post-close process from approximately two hours to 45–80 minutes with a repeatable closing workflow.
- Completed food safety checks, sanitation procedures, drawer counts, deposit preparation, inventory counts, and truck orders.

Fence Installer | Sunbelt Rentals — Nashville, TN | 2024

- Installed and removed temporary fencing systems (Moduloc panels, chain-link, gates, water barriers, sandbags) for commercial, construction, demolition, and event projects.
- Completed ~2 major or 5–8 small-to-medium projects per week; loaded/unloaded trailers and transported equipment to work sites.
- Regularly lifted 50–80 lbs during 8–12 hour shifts in 2–3 person field crews; operated post drivers, drills, hand tools, and pallet jacks.

Production Associate | Stratas Foods — Nashville, TN | 2023

- Packaged products on high-speed production lines in a food manufacturing environment; performed pick-and-pack, quality inspections, and palletizing.
- Supported pallet production quotas of 10–16 pallets per shift; operated pallet jacks and RF scanners while maintaining sanitation standards.

Warehouse Associate | Under Armour — Mt. Juliet, TN | 2023

- Operated second-level conveyor sorting systems in a high-volume distribution center; scanned packages with RF scanners and routed items through illuminated sortation systems.
- Processed approximately 80–160 boxes per hour; supported truck throughput based on workload and moved 30–50 lb packages.

Warehouse Associate | Lightning Source / Ingram — La Vergne, TN | 2023

- Performed book scanning, inventory sorting, pick-and-pack conveyor operations, packaging, and palletizing in a productivity-tracked environment.
- Processed 60–80 books per hour during 10-hour shifts; assembled and prepared shipping boxes with quality inspections.

Warehouse / Logistics Associate | OnTrac — Tennessee | 2023

- Sorted, scanned, and processed packages in a fast-paced logistics environment; loaded outbound trucks and unloaded inbound trucks.

Shift Leader | McAlister's Deli — Nolensville, TN | 2022

- Led shift operations supporting customer service, food preparation, cleanliness, and team workflow; supervised and coached employees.

Crew Member | McAlister's Deli — Franklin, TN | 2019 – 2020

- Prepared food, operated registers, and assisted customers; maintained sanitation and service speed during busy shifts.

Crew Member | Burger King — Franklin, TN | 2016 – 2018

- Prepared food orders, handled customer transactions, and maintained kitchen and service-area cleanliness.

Fence Technician | Mitchell Fence LLC — Loxley, AL | 2015 – 2016

- Installed fencing systems and performed outdoor construction labor in residential and commercial field environments.

Courtesy Clerk | Safeway — Discovery Bay, CA | 2014

- Provided front-end grocery customer service including bagging, cart retrieval, carry-out support, and store cleanliness.

EDUCATION**High School Diploma | Robertsdale High School — Robertsdale, AL | Graduated 2014****MC3 — Music City Construction Pre-Apprentice Program | Nashville, TN | Graduated July 18, 2026**

- Three-week multi-craft program covering construction safety, tools and materials, blueprint basics, trade math, and union building-trades preparation. Earned OSHA 10 and First Aid/CPR certifications.